NATIONAL RESILIENCE INTERNAL

FUNCTIONAL PLAN

ACTION TRACKER 2024/25

Our Purpose:

HERE TO SERVE. HERE TO PROTECT.

HERE TO KEEP YOU SAFE.

Action Plan 2024/25

KEY DELIVERABLE	ACTIONS TO ACHIEVE EXPECTED OUTCOMES	OWNER	PROGRESS	PROJECTED COMPLETION DATE	BOARD REPORT DATE	BRAG STATUS
5.1 Work with National Resilience ensuring the delivery of management, development and assurance of NR Capabilities both operationally and through training and exercising.	5.1.1 Work with National Resilience (NR) to implement the outcomes of assurance action plans to ensure compliance with Key Performance Indicators (KPI's).	Area Manager National Resilience **Here to serve. Here to protect. Here to keep you safe.** **Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.	**Q1 -** 23/24 assurance of USAR, DIM, Flood and MDU has taken place. Any actions received have now been discharged. **Q2** – As per previous updates. All NR assurance visits will be completed in the next quarter.	March 2025		
	5.1.2 Disseminate NR Safety Notices and Information Notes as and when required.		**Q1 -** All NR Safety and Information notes are disseminated by MFRS SPOC and Station Managers to NR stations. All notes are then captured on MFRS portal. **Q2** – As per previous update this is business as usual.			
	5.1.3 Participate in the delivery, and evaluation of local and regional multi-agency exercises as part of the NR assurance model.		**Q1 -** This is ongoing. Multi-agency training days and exercises have been taking place with external multi-agency stakeholders. All training and exercising is captured locally through the TDA Command dept. Two-day exercise is planned for 6th & 7th September. Incorporating MTA and USAR. **Q2** – As per previous updates. Search and Rescue Team have been training and exercising			

			with Merseyside Police (Merpol) MATRIX rope team. Urban Search and Rescue (USAR) end of month exercises are still taking place along with Marauding Terrorist Attack (MTA) joint training with blue light emergency services. Exercise Auroria 24 hour USAR Exercise took place 7th September testing a full unit USAR response including all of Zone 1.			
	5.1.4 Work with National Resilience Assurance Team (NRAT) to ensure local capabilities are assured in line with NR KPIs.		**Q1 -** This is ongoing to ensure that all capabilities meet the NR KPI's. **Q2** – As per previous update.			
	5.1.5 Ensure regular monitoring and reporting into the NR Toolkit to ensure the management of H&S, business benefits, forums, incident, exercise reporting and follow up events.		**Q1 -** Ongoing with no specific timescale. All MFRS NR leads ensure that the NR toolkit is updated as and when required with any Safety observations being recorded. **Q2** – As per previous update, now considered Business as Usual			
5.2 Continually review locations of National Resilience assets, kit and update accordingly,	5.2.1 Implement a review of NR asset locations to ensure assets are best placed for an immediate response as per NR KPI's.	Area Manager National Resilience **Here to serve. Here to protect. Here to keep you safe.**	**Q1 -** Full Review of NR asset locations has taken place in previous financial year. DIM vehicle will be moved to St Helens Fire Station once space becomes available. **Q2** – As per previous update.	March 2025		

ensuring assets are best placed for an immediate response.	5.2.2 Implement a review of NR assets and PPE and update accordingly in line with asset refresh and the Transport Asset Management Plan.	**Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective. **Respond-** We will be there when you need us most. Pulling out all the stops to save lives. Whether we are taking 99 calls, or attending incidents, we keep our communities safe.	**Q1 -** This is ongoing throughout financial year. K9 vehicle has been replaced and is included in the Transport Asset Management plan. USAR Bobcat needs replacing. Working with NR regarding replacement vehicle. Review is ongoing regarding all NR assets with no specific date for completion. **Q2** – As per previous update. New Water Rescue Vehicle is out for tender through procurement.			
5.3 Maintain the skills and knowledge of all MFRS National Resilience staff ensuring that there is structured training and Continuous Professional Development (CPD) in line with MFRS NR KPI's and as part of the IRMP 2021-24 implementation.	5.3.1 Manage the annual NR training needs analysis to determine requirements for NR skills acquisition training required to maintain KPIs.	Area Manager National Resilience **Here to serve. Here to protect. Here to keep you safe.**	**Q1 -** MFRS SPOC manages the NR TNA ensuring compliance with the NR KPI's. This is in co-ordination with NR Training. **Q2** – As per previous update NR KPI's are available on the NR portal.	March 2025		
	5.3.2 Schedule and host the National Resilience Training Internal Capability Group to provide a forum for training delivery and NR training users to share good practice and suggest ways in which NR training can be improved.	**Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.	**Q1 -** This is ongoing with NRAT capabilities. This is captured through minuted internal NR meetings along with the SRT WM and FF meetings that are held monthly. **Q2** – As above this is regarded as business as usual.			

	5.3.3 Engage with local FRSs to share best practice and learning opportunities, and where possible ensure alignment of capability, policies, and procedures		**Q1 -** This is ongoing. Joint training is taking place and is planned with Flood, USAR and MTA. Urban Search and Rescue (USAR) joint training has taken place with zone 1 colleagues which will culminate in an exercise in September to include all of zone 1. **Q2** – As above this is regarded as business as usual.			
	5.3.4 Implement a training programme with periodic training in line with KPI's and create a recording process for the management of ongoing training.		**Q1 -** This is ongoing. Periodic NR training takes place in line with KPI's and is recorded locally and on the NR site to include Maintenance of Competence. **Q2** – Each capability lead monitors the periodic training programme in line with KPI compliance with a 12-month training plan.			

	5.3.5 Maintain assurance of the standards of instruction and guidance provided by National Resilience instructors and Tactical Advisers within the FRS.		**Q1 -** This is ongoing. All instruction is monitored and assessed periodically by NRAT to ensure teaching and training is up to the required standard. **Q2** – As above training will be reviewed annually to ensure compliance with approved guidance.			
	5.3.6 Continue the delivery of an NR CPD program across MFRS and the NR capabilities.		**Q1 -** This is maintained at a local level for each capability. Each capability lead should test and exercise twice a year to keep up competence and assure training. **Q2** – As per previous update.			
	5.3.7 Ensure that NR training is fully embedded in the new Long Lane Training & Development Academy.		**Q1 -** This is ongoing and will be reviewed to ensure NR training is fully embedded. **Q2** – – As per previous update.			
5.4 Implement regular local and over border exercising and training in line with NR KPI's and assurance program including NRFC.	5.4.1 Engage with neighbouring NR capability leads to identify over border collaboration training and exercise opportunities.	Area Manager National Resilience **Here to serve. Here to protect. Here to keep you safe.** **Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every	**Q1 -** All MFRS capability leads have been liaising with neighbouring FRS's to identify training and exercising opportunities. USAR and MTA exercise has been planned for September incorporating neighbouring FRS's. **Q2** – As per previous update capability leads and Single Points of Contact (SPOCs) meet via the North West Group and	March 2025		

		risk and keep our teams safe and effective.	explore exercise and training opportunities.			
	5.4.2 Continue Engagement with neighbouring NR capability leads to identify over border assurance of Swift Water and Power Boat Instructors.		**Q1** - This is BAU and is ongoing throughout 24/25. This includes GMC, South Wales and Essex FRS. **Q2** – As per previous update.			
	5.4.3 Support local and national debriefs and share learning from incidents where NR assets or expertise has been deployed.		**Q1** - This is ongoing with no specific date for completion. Will be completed as and when needed. Learning is shared both locally and nationally where National Resilience assets have been deployed or used. **Q2** – As per previous update.			
	5.4.4 Continue to build relationships with National Resilience Fire Control (NRFC) and provide effective arrangements through NRFC for the monitoring, mobilisation and coordination of National Resilience assets.		**Q1** - This is BAU. NRFC are invited to any exercises and training to give a better understanding of the NR capabilities. This is including command seminars. **Q2** – As per previous update. National Resilience Fire Control (NRFC) lead Station Manager Control attends monthly internal meetings with MFRS NR.			
5.5 Ensure collaborative opportunities are fully	5.5.1 Monitor and review all areas of collaboration, exploring shared training with Merseyside Police and NWAS helping to	Area Manager National Resilience	**Q1** - Ongoing training and exercising have taken place with MERPOL and NWAS. This is captured by the TDA command department.	March 2025		

explored and developed with both internal and external stakeholders.	improve services to the public of Merseyside.	**Here to serve. Here to protect. Here to keep you safe.** **Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.	Joint training and exercising is ongoing in MTA, USAR, Flood and DIM. No specific date for completion collaborative opportunities will be explored throughout 2024/25. **Q2** – As per previous update. National Urban Search and Rescue (USAR) exercise has taken place in Merseyside Ex Auroria which included all Zone 1 FRS's and NWAS/HART.			
	5.5.2 Continue to engage with multi agency partners to support collaborative work streams which embed JESIP principles identify emerging threats to minimise impact to all emergency responders		**Q1 -** No completion date given for this as this is ongoing throughout the calendar year. Ongoing training days with partners as well as attending JESIP training days throughout the year. **Q2** – As per previous update.			
	5.5.3 Continue the work to redevelop the local NR website and MFRS portal ensuring a reliable robust user-friendly platform is available to communicate and support NR and MFRS.		**Q1 -** No specific date given for completion. Single point of contact (SPOC) has been involved in the redevelopment of the NR website and MFRS portal regarding the LMS implementation project and MerseyFire Learn. **Q2** – As per previous update.			
5.6 Provide principal officers with regular	5.6.1 Provide principal officers with a yearly statement of NR KPI's.	Area Manager National Resilience	**Q1 -** This will be covered in Ops Board NR update. **Q2** – As per previous update.	March 2025		

updates on the functional plan and key deliverables.	5.6.2 Provide Lead Officer with regular updates of NR capabilities through one-to-one meetings.	**Here to serve. Here to protect. Here to keep you safe.** **Prepare-** We will be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.	**Q1** - Ongoing throughout the year in regular monthly one to ones. **Q2** – As per previous update this is ongoing with regular monthly one to one meeting.			

BRAG Descriptor				
Action completed	Action is unlikely to be delivered within the current functional delivery plan	Action may not be delivered by the designated deadline within the functional plan	Action will be delivered by the designated deadline within the functional plan	Action not yet started

STATUS SUMMARY – 30.09.24	
Total Number of Workstreams	**23 (100%)**
Action completed	**23 (100%)**
Action is unlikely to be delivered within the current functional delivery plan	**0 (0%)**
Action may not be delivered by the designated deadline within the functional plan	**0 (0%)**
Action will be delivered by the designated deadline within the functional plan	**0 (0%)**
Action not yet started	**0 (0%)**

Please select from options